



The Freedom Forever[®] Process

5-Star Service



We always strive to deliver 5-star level service. This allows us to create positive experiences all across the nation. We're able to provide peace-of-mind through:

Customer Portal

One thing our customers usually comment on is our communication. That's no accident. We developed an advanced customer portal that makes sure you're always notified each step of the installation process. Whether you're on our website or our mobile app, with Freedom Forever, you're never left in the dark.

Monitoring

To give you further peace of mind, we monitor your system for 25 years. That way, if your system ever under-produces, we will let you know right away and take the necessary steps to get the issue resolved.

Guarantee

We work hard to make sure our guarantee is one of the best in the business. We've never been much for fluff, so we created a guarantee to truly benefit the homeowner. If your system ever under produces, you can relax and know that you are protected from having to pay for the same energy twice.



In-Home and Phone Consultations

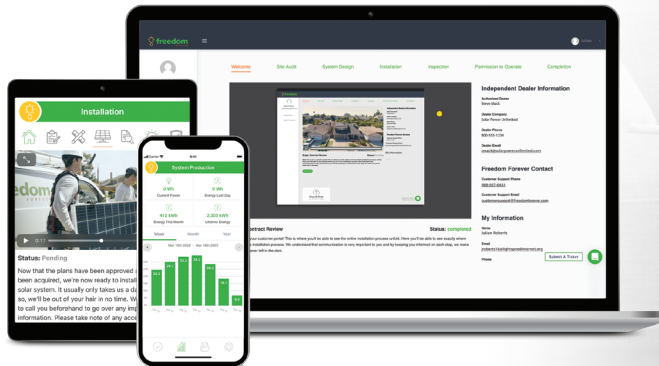
The first step in going solar is meeting one of our Independent Authorized Dealers for a no-cost in-home consultation. They will sit down with you to answer any solar questions and help you determine what size of system you'll need based on the amount of power you use month after month. If you choose to start benefiting from solar, they will help you with flexible finance options as well as generate your contract with us in no time at all!



Customer Portal



Once the contract has been signed, you'll be given access to the Freedom Forever Customer Portal. The Customer Portal is your window into the complete installation process. With access via web browser and our Mobile App, you'll be able to see the installation process as it unfolds as well as access important documents and information. You'll also be able to monitor your system performance from anywhere, at any time. This way, you will never be left in the dark.





Site Audit

The next step is the site audit. The journey with your installer, Freedom Forever begins here. You'll receive a scheduling call from one of our auditors to come review your property and to discuss which areas of your home we will need access to in order to give a thorough inspection. Once they arrive, they will check your roof, attic, electrical panel, utility meter, and other areas of your property that might pertain to your installation. Once your site-auditor is done, he or she will submit the information they gathered to Freedom Forever so we can design your new solar system.



System Design



At this point, we are hard at work designing your system and its recommended placement. Once you receive your proposed system design, you'll be able to comment and ask questions. When the design has been approved, we go ahead and get the necessary permits to build it. Then it's time to schedule your installation.





Installation Day

It's installation day! It doesn't take us long to install your new solar system, usually only a day or two. We will make sure to call you beforehand to go over any important information. Please take note of any access requirements during this call for your installation. We will show up, build your system, and then notify the AHJ (Authority Having Jurisdiction) to come inspect your new system.



Final Inspection



Now it's time to get your home solar system inspected and approved. We got this part covered! You don't have to do a thing. We're working with the local jurisdiction to establish a date for your final inspection. Once scheduled, our Inspection Technician and a city inspector will come out and inspect your system.

After determining that the system is up to code, the City Inspector will then mark your inspection as complete and you're one step closer!





Permission to Operate

The big moment is here! Once your system is approved by the utility, you'll be granted Permission to Operate (PTO). We will notify you via email or a quick phone call. Then we walk you through the proper steps to turn your system on. Once your system is turned on, **you're now generating your own power through solar energy!**



Our 25 Year Production Guarantee



Freedom Forever makes sure you're protected from the unexpected with our unique 25-year production guarantee. We guarantee our system will produce the amount of power we say it will for 25 years. So, if it ever under-performs, or stops working, we'll fix it and reimburse you for any lost energy at one of the highest retail price rates.* This means you can go solar with confidence.

* Subject to the terms and conditions of your agreement.





Contact us today!

(888) 557-6431 • customersupport@freedomforever.com



freedomforever.com

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